

# Visualsoft

To setup a Visualsoft channel on Despatch Cloud, you must have the login credentials for your Visualsoft store. As you can see in the picture below, there are some fields like **Client ID**, **Username**, and **Password**. To fill out this necessary information, you need to get in touch with the VisualSoft team.

Their contact information is available on <https://www.visualsoft.co.uk/contact>

But it is recommended you submit a ticket on <https://support.visualsoft.co.uk/>

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