

Hand-Held Devices

Despatch Cloud has created a custom app to check stock levels, pick orders or search for locations with a tap on the screen. To find out more about the mobile app, please visit:

<https://despatchcloud.com/features/warehousing/#mobile-app>

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Recommended Devices

The Despatch Cloud mobile application will work on Android devices running 6.0+.

To guarantee the full functionality of our app, we recommend using a Zebra TC51, Zebra TC25 or Zebra TC20.

How to Set up a Zebra Device

You will need to first configure your DataWedge profile to work with DC Mobile. You can do this by downloading our pre-configured DataWedge profile [here](#).

Alternatively, you can configure this manually by following the steps below:

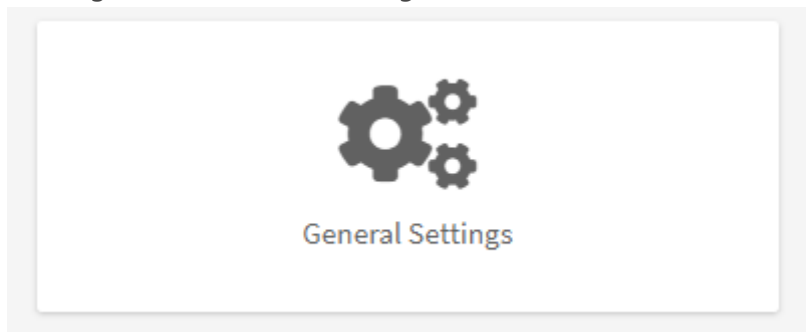
- Go into the *DataWedge* application.
- Clone the *DWDemo* profile by long pressing on the profile.
- Name the new profile *DCHandheld*.
- In the *DCHandheld* profile, click on *Decoders*.
- From the list, enable *Interleaved 2of5*, *Code11* and *Code93*.
- Go back to the *DCHandheld* menu and click *Associated Apps*.
- Click the three dots in the top right of the app and click *Add New App*.
- Scroll through the apps until you find *Despatch Cloud* and select it.
- Go back to the *DCHandheld* menu, scroll down to *keystroke* and disable it.
- Scroll further down to *Intent Output* and enable it.
- Click *Intent* action and type *handheld.ACTION*
- *Intent* category should be left blank.
- Click *Intent Delivery* and select *Broadcast Intent*.

Linking an Account to the Mobile Application

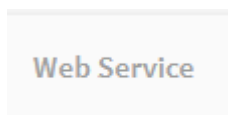
- Log into your Despatch Cloud account you wish to set the application up to.
- Click the *Settings* button in the top right-hand side of the screen.



- Navigate to *General Settings*.



- Click on *Web Service* in the navigation bar.



- Set *Web Service Active* to '**Yes**'.

Web Service Active:

Yes ▼

- Set a *Web Service Key* to a string of numbers and letters only you will know (this acts like a password to your mobile application).

Web Service Key:

- Once you have entered a web service key, click *Save Changes*.

SAVE CHANGES

SETTINGS HOME

- On the mobile device, enter your company name as it is shown in the webpage URL.

The webpage URL will be:

https://**yourcompanyname**.despatchcloud.co.uk

- The '**yourcompanyname**' will be unique to your account and this is what needs to be entered.
- Enter the API key which will be the web service key you made earlier.