

My Account

OVERVIEW

"My Account" is where you can see all the billing information about your account. To go to your account, you need to click the below link on the side menu:

[image-1622617453499.png](#)

- Here on this page, you can see whether you're on a monthly subscription or "pay as you go" and you can see how many credits you've got left for the current cycle.

[image-1622617904069.png](#)

- You can also see and update your subscription settings. You can switch from one plan to another:

[image-1622618012366.png](#) *

*The pricing shown in the above image only reflects the pricing at the time this screenshot was taken and may be subject to change.

- You can see how much each API task costs in credits and calculate how many credits you will need on a monthly basis. For example, given the fact that creating a label costs 1 credit if you're on a monthly plan, and if you print 100 labels a month, that means you'll need 100 credits per month only for label creation.

[image-1622618215836.png](#)

- And finally, you can see the details of your invoices and download them if you need to by clicking on the download icon ([image-1622618425780.png](#)) next to the relevant invoice row.

[image-1622618524649.png](#)

MANAGE & CANCEL SUBSCRIPTION

To switch from your current plan to another one, simply click on the plan you'd like to switch to

and hit "Update plan".

[image-1622619603993.png](#)

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To edit your payment details or to cancel your subscription:

1. Click on "Manage Subscription"

[image-1622619693668.png](#)

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2. And then on the popup that you'll be presented with,

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Click on "**Update Card Details**" to change your payment details. You'll then be redirected to a page where you can update your card details.

Click on "**Cancel Subscription**" if you're looking to cancel your account.

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